CAC Evaluation Results

September 18, 2018

Tracy Zhu, CAC Manager

Mission of the CAC

"The Citizens' Advisory Committee (CAC) **provides recommendations** to the San Francisco Public Utilities Commission, General Manager and the Board of Supervisors regarding the **agency's long-term strategic, financial and capital improvement plans.**"(Admin Code 5.140-142)

Member Survey: 13 Respondents

✓ District 1

✓ District 2

✓ District 3

✓ District 4

X District 5 – out of country

✓ District 6

X District 7 – absent

✓ District 8

✓ District 9

✓ District 10

✓ District 11

✓ EJ Representative

X Small Business Seat

✓ Regional Water Customer

✓ Engineering/Financial Seat

✓ Large Water User

✓ Regional/Statewide Environmental Organization

2017-18 Outcomes

Outcome 1: Mission Fulfillment

Outcome 2: Diverse Representation

Outcome 3: Support & Empowerment

Members join for different reasons

"**Bring my communities'** voice to drive the direction of the SFPUC"

"To get more involved in local efforts "

"Make the SFPUC an environmentally just and sustainable organization"

"**represent my neighborhood**"

"working with marginalized communities. "

"To be an active community member"

Mission ＞ Representation ＞ Support & Empowerment

CAC Accomplishments – Water

- The Full CAC **adopted a letter** in support of San Francisco **Groundwater Supply Project** that was sent to Board of Supervisors' in advance of the BOS hearing on the Groundwater Supply Project.

- 2 members provided **public comment** in support of Groundwater Supply Project at the **BOS Committee**.

- At least 3 Members spoke directly to their **appointing Supervisors** in support of the Groundwater Supply Project (Supervisors Yee, Kim and Fewer).

- 1 member provided **public comment** in support of the agency's **Environmental Stewardship Policy** at a **SFPUC Commission**.

- 1 member provided **public comment** in support of the development on **Balboa Reservoir** at a **BOS Committee**.

CAC Accomplishments – Power

- 8 CAC members submitted **letters to BOS Committe**e in support of the **CleanPowerSF Procurement Ordinance**.

- At least 2 CAC members got the word out regarding **CleanPowerSF Enrollment** in their **Supervisor's newsletter** (District 4 and 6).

- 2 CAC members provided **public comment** at a **BOS Committee** regarding CleanPowerSF and **Power Interconnection** issues.

- Former and current CAC members worked with SF Women's Political Committee and Richmond Democratic Club to **endorse Proposition A**: Revenue Bonds for Power Facilities Excluding Fossil Fuels and Nuclear Energy Charter Amendment.

CAC Accomplishments – Wastewater

- Wastewater CAC members developed and passed a **resolution** in support of Sewer System Improvement Program (SSIP) **CityWorks Internship** Program.

- CAC strengthened its relationship with **Southeast Community Facility Commission** and Southeast community members by hosting a **joint meeting**.

- CAC members have spoken to **District 10 candidates** about **equity issues** related to the Wastewater System and Workforce Development.

CAC Accomplishments – General

- The Chair and members of the **Rate Fairness Board** were invited to a CAC meeting to hear the CAC members' feedback on the Wastewater and Water **Rates Proposal**.

- 2 CAC members **presented on or facilitated topics** of their expertise at CAC meetings: Wholesale Customers of the Bay Area Water Supply and Conservation Agency (BAWSCA) and California Policy Challenges and Opportunities in Water Affordability.

- CAC members facilitated presentations to **community groups and organizations** that they have relationships with regarding Water and Wastewater **Rates**, **CleanPowerSF**, and **Groundwater Supply Project**: South Beach District 6 Democratic Club, SF Tomorrow, Sierra Club SF, BAWSCA, BAAQMD, and others.

2016-17 Outcomes

Outcome 1: Mission Fulfillment

Outcome 2

- Advisory bodies are **representative** of the **diverse stakeholders** that we serve in terms of race, gender, geography, interest groups, sectors, and subject matter expertise.

Outcome 3: Support & Empowerment

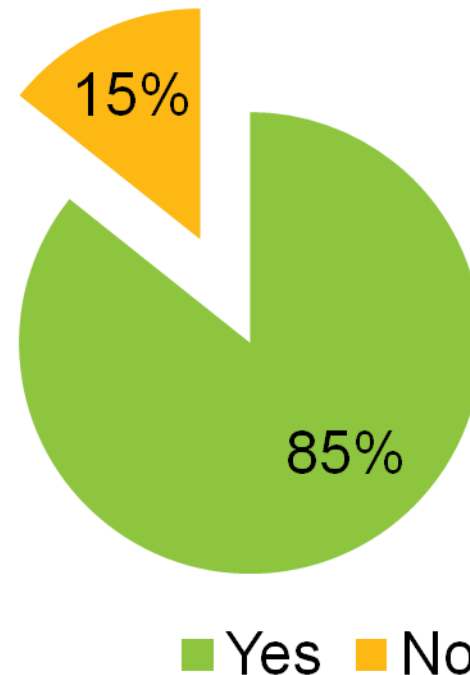# Members hear about CAC openings through limited avenues

- CAC Member
- Appointing Officer
- Friend
- Organization
- SFPUC Website
- Worked on Prop E in 2002
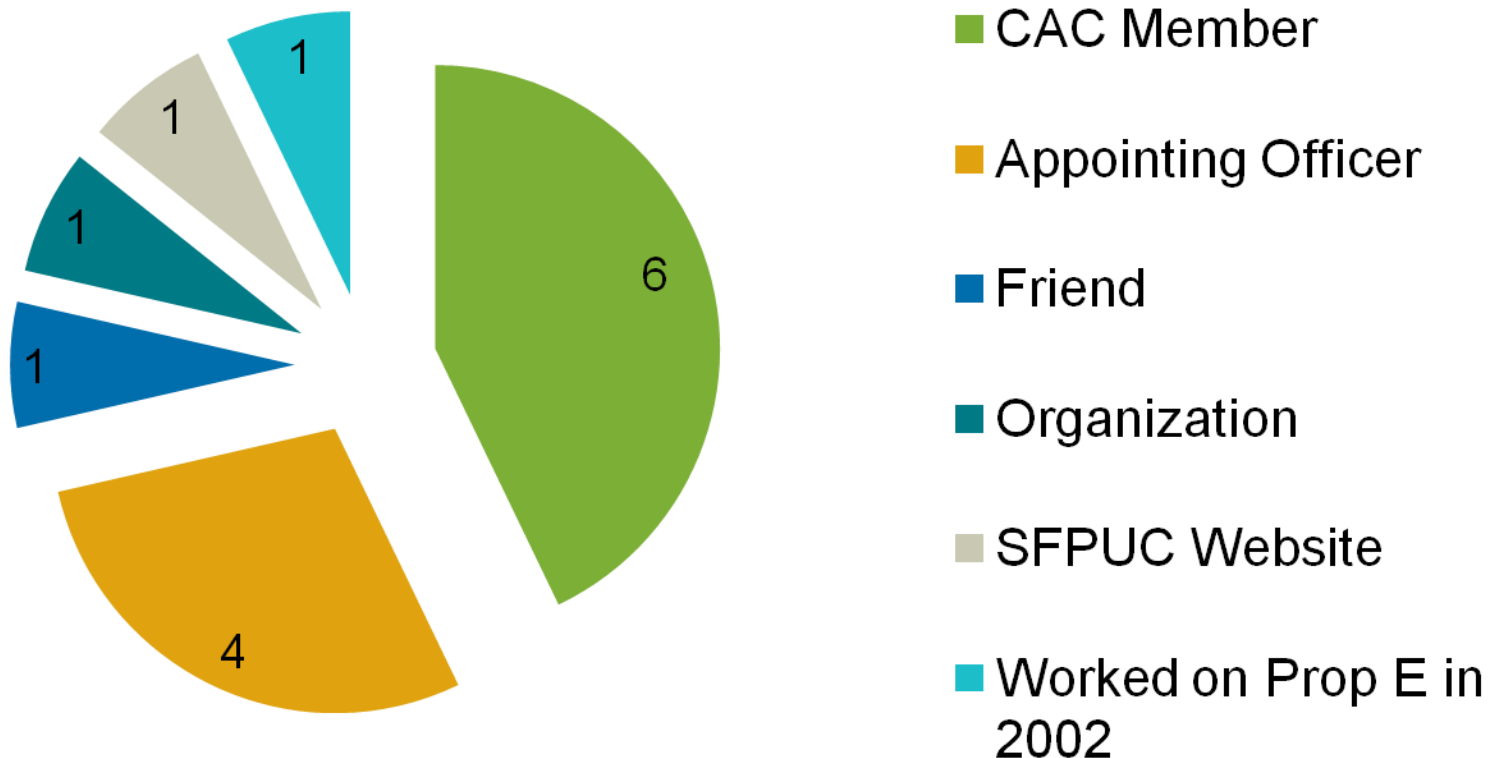
Strong Organizational Representation

Members represent **47** environmental, leadership, direct service, advocacy, civic, educational, & community groups

- Bay Area Air Quality Management District
- Balboa Reservoir CAC
- South Beach D6 Democratic Club
- Save the Palace of Fine Arts
- Save the Hummingbirds of Guy Place Park Rincon Hill
- Mission Bay School Steering
- San Francisco Forrest Alliance
- Conard House
- Mensa Education and Research Foundation
- Society of Women Engineers
- FIRST Robotics
- Northern California Women's Hockey League
- SF Bay Area Curling
- SF Tomorrow
- Sierra Club

- Coalition of SF Neighborhoods
- Bayview Advocates
- BAWSCA
- Richmond District Rising
- Parks Recreation and Open Space
- Urban Habitat
- Mayor-Elect Breed's Policy Transition Team
- Richmond District Democratic Club
- SF Latino Democratic Club
- SF Women's Political Committee
- OneBayview.Com
- SF Pride
- SEFC Commission
- Bayview Homeowners Association
- India Basin Neighborhood Association

- BVHP African and African American Cultural District
- Bayview Parks Coalition
- Neighborhood Emergency Response Team
- NextGen America
- United Irish Cultural Center
- International Association for Public Participation
- Acción Latina
- Milk Club
- Danza Xitlalli
- Gay For Good SF
- Castro Cultural District
- Clean Energy Leadership
- San Francisco State University
- Surfrider Foundation
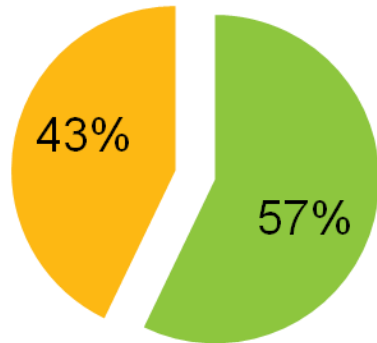- Oceanhealth.org
- Good Ol' Girls
- Women Get It Done

Mission > Representation > Support & Empowerment

Have you taken what you've learned from the CAC **back to your work, community, or networks**?

15%

85%

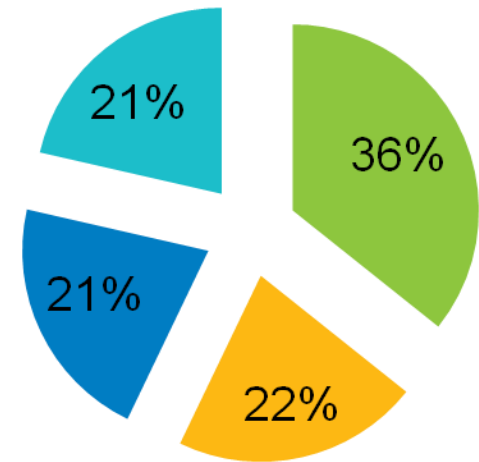■ Yes ■ No

Demographics

Gender Identity

- 57% Woman
- 43% Man

Racial/Ethnic Heritage
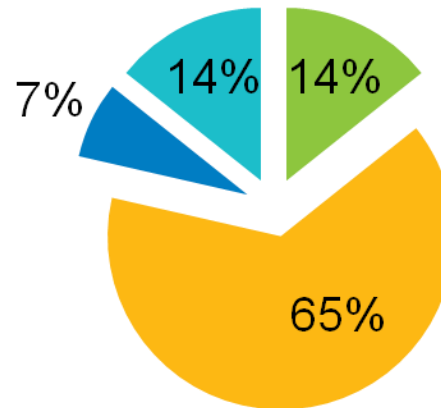
- 14% Black
- 65% White
- 7% East Asian
- 14% Hispanic/Latino

Household Income Range

- 36% $50-100K
- 22% $100-180K
- 21% $180K or more
- 21% Not Stated

Mission > Representation > Support & Empowerment

Demographics

Age Range
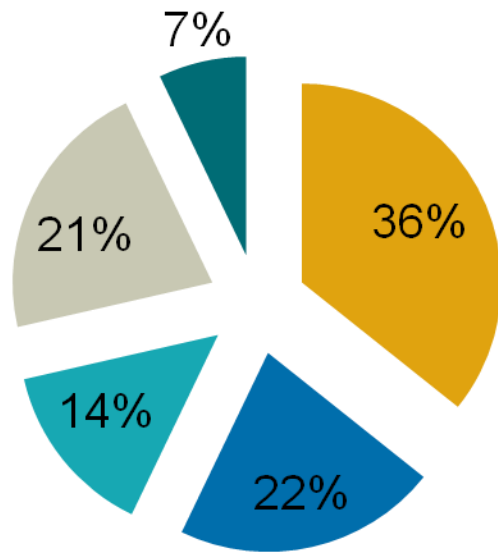
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74

Highest Level of Education
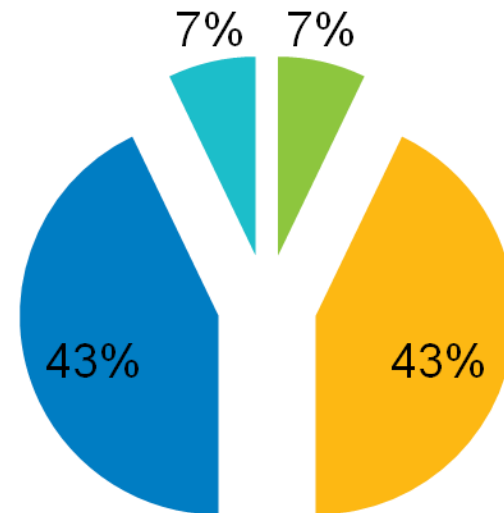
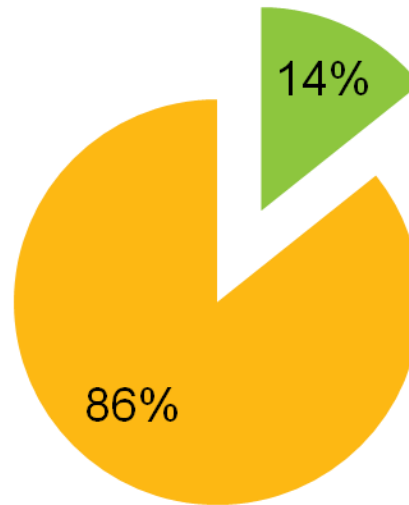- Associates
- Bachelors
- Masters
- Professional / Doctorate

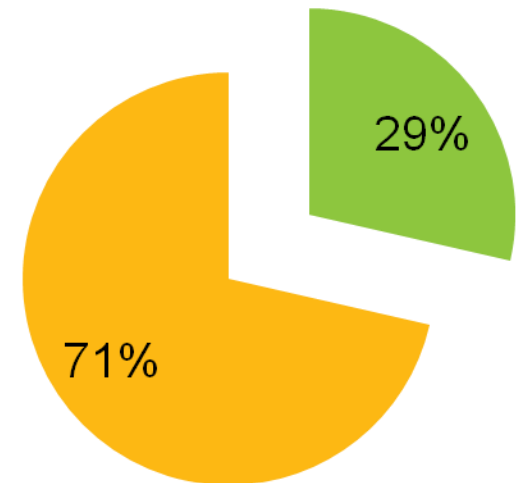# **Demographics**

Primary Household Language

14%

86%
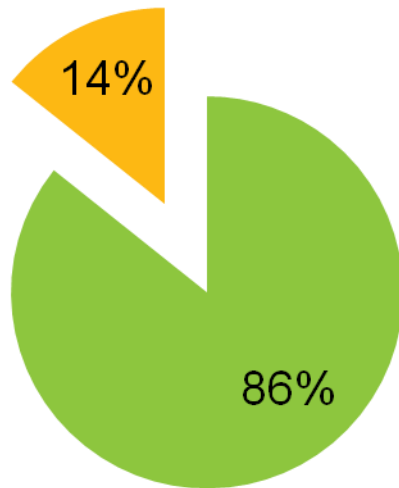
■ English ■ Non-English

A Person with Disability?

14%

86%

■ Yes ■ No

Consider Yourself a Parent?

29%

71%

■ Yes ■ No

Mission 〉 Representation 〉 Support & Empowerment

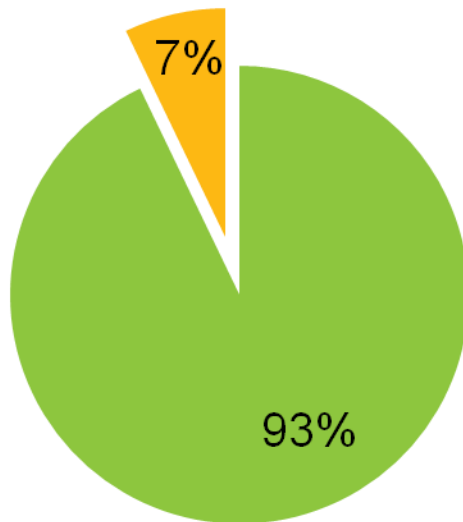# 2016-17 Outcomes

Outcome 1: Mission Fulfillment
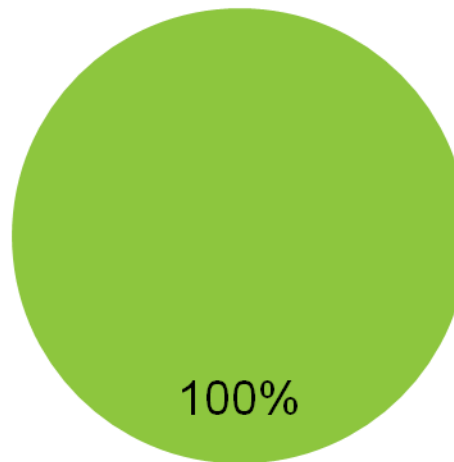
Outcome 2: Diverse Representation

Outcome 3

- The Citizen Advisory Committee is **supported** and **feels empowered** to fulfill its mission.

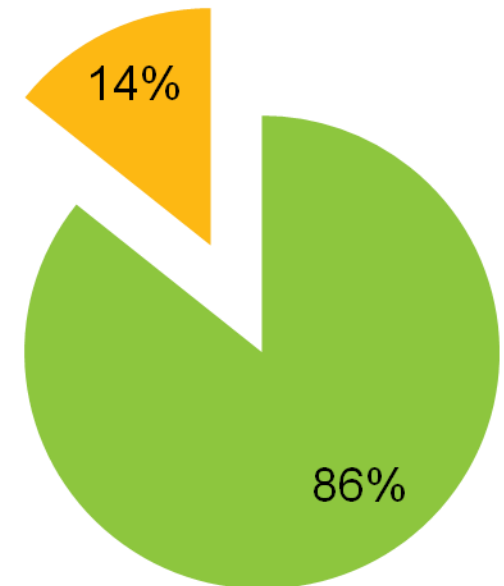# CAC Members Feel Supported By...
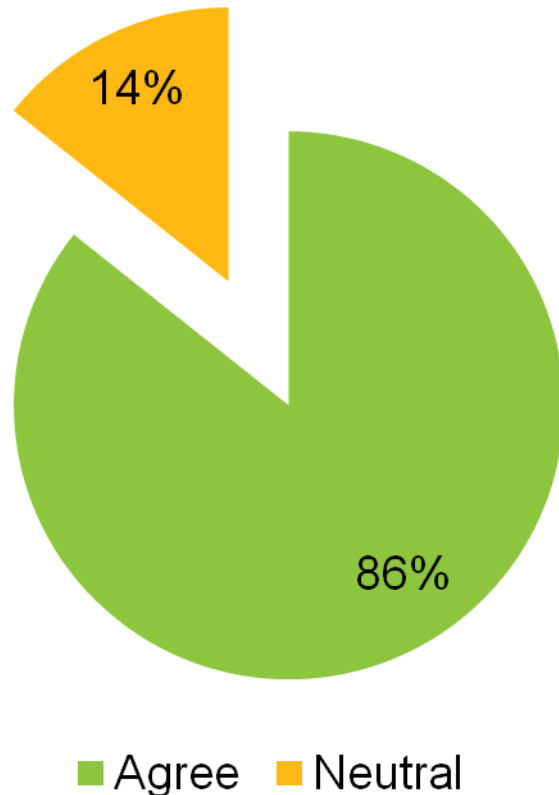
...CAC Members

7%

93%

...CAC Leadership and Staff

100%

...Appointing Officer

14%

86%

■ Agree   ■ Neutral

Mission > Representation > Support & Empowerment

Member Perspective: CAC Member Preparedness & Empowerment

Respond to this Statement: I feel prepared & empowered to speak up on issues & hold people accountable at CAC meetings

14%

86%

■ Agree ■ Neutral

"I love that our CAC members are pro-active in their service to the agency. I think that **it's a model of what community engagement looks like and how a city agency can measure their accountability** by our level of participation."
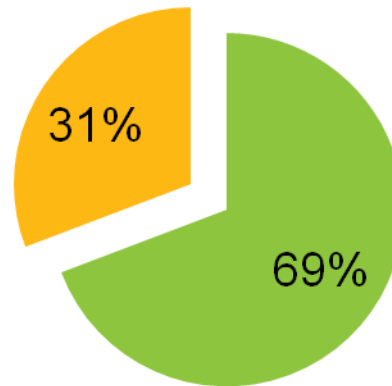
"I received a lot of support from PUC staff drafting my resolution and provided critical feedback. **CAC leadership aligned with my values and provided tremendous support"**.
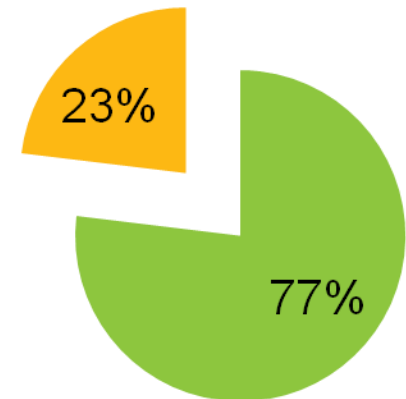
Alignment of SFPUC & CAC

Members Feel Informed

7%

93%
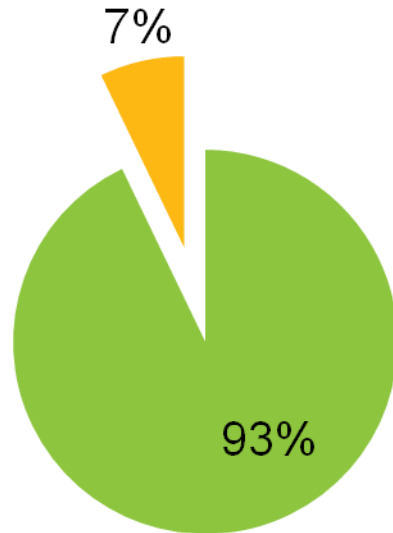
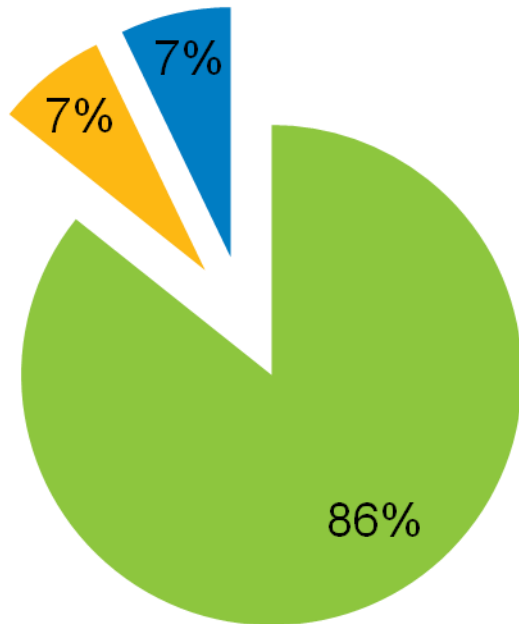**CAC Collaborates with SFPUC**

31%

69%

CAC & SFPUC Visions Align

23%

77%

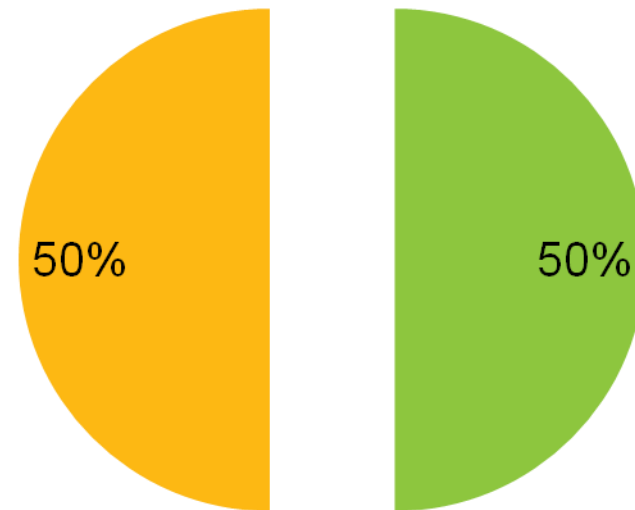■ Agree / Completely Agree   ■ Neutral   ■ Disagree

Measures of Public Engagement

Members feel SFPUC is transparent about its activities

7%
7%
86%

■ Agree ■ Neutral ■ Disagree

Half of members feel ownership of SFPUC activities outside of CAC

50%
50%

■ Agree ■ Neutral

Mission > Representation > Support & Empowerment

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Favorite Topics of 2018

Full CAC

- Sewer System Improvement Program
- Ratepayer Affordability
- SFPUC Kinder to Career Strategy

Power CAC

- CleanPowerSF Updates
- Net Energy Metering
- Upcountry Power Capital Projects

Wastewater CAC

- SSIP Cityworks Resolution
- Central Bayside Improvement Project Update
- Flood Resilience Strategies for SF

Water CAC

- Regional Groundwater Storage and Recovery
- Repair and Replacement

2018 Trainings & Topics of Interest

Trainings

- Wastewater Treatments Plants
- Peninsula Tour

- Social Media Training
- 525 Golden Gate
- How to write resolutions

Topics

- CleanPowerSF
- Preservation of Urban Forrest Canopies
- SF Seawall
- Kinder to Career
- Southeast Community Facility
- CAISO Regionalization

- Stormwater Drainage Control
- Water Supply Reliability Threats
- Future CCA regulations
- Environmental Justice
- Inter-agency collaboration

THANK YOU!

Special thanks to Summer 2018 Project Pull Intern Max Ozer for compiling data results

DISCUSSION TIME