



San Francisco  
**Water  
Power  
Sewer**

Services of the San Francisco  
Public Utilities Commission

# Hetch Hetchy **POWER**

## San Francisco's Public Power Utility

Flip over for your annual  
Power Content Label

# Hetch Hetchy Pow


## Energizing San Francisco

**You can always depend on Hetch Hetchy Power.**

This past year, we kept your lights shining, Muni buses running, and public hospitals buzzing. You had enough to worry about, after all.

We'll continue to be there for you, our community, and San Francisco, no matter what.

**That's your public power utility. That's Hetch Hetchy Power.**

A nighttime photograph of the San Francisco skyline, viewed from across the water. The city lights are reflected on the water's surface. The sky is a deep teal color. The buildings are illuminated with various colors, including yellow, white, and blue. The water in the foreground is dark with some light reflections.

**Hetch Hetchy Power** energizes municipal services like Muni and City Hall, redeveloped areas such as The Shipyard, and some large developments like the Salesforce Transit Center with renewable energy.

# er is always on.

## Supporting Our Customers

**\$37 million** in savings compared to other utilities

**Over 40%** of residential customers received monthly bill discounts in the past year

**Upgraded billing system** for a better customer experience



## Protecting the Environment

**100% RPS-eligible service option available** in addition to our default Hetch Hetchy Power offering

**\$1.1 million** in energy efficiency incentives and improvements over the last 12 months

**New solar arrays** constructed at public schools and War Memorial Opera House



Thank you for being a Hetch Hetchy Power customer! This **2020 Power Content Label** compares Hetchy Power service options to California's average energy mix.



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2020 POWER CONTENT LABEL						
Hetch Hetchy Power						
www.sfpuc.org/HetchyPower						
Greenhouse Gas Emissions Intensity (lbs CO <sub>2</sub> e/MWh)			Energy Resources	Hetch Hetchy Power	Hetch Hetchy Power Premium	2020 CA Power Mix
Hetch Hetchy Power	Hetch Hetchy Power Premium	2020 CA Utility Average	<b>Eligible Renewable<sup>1</sup></b>	<b>0.0%</b>	<b>100.0%</b>	<b>33.1%</b>
<b>0</b>	<b>0</b>	<b>466</b>	Biomass & Biowaste	0.0%	0.0%	2.5%
			Geothermal	0.0%	0.0%	4.9%
			Eligible Hydroelectric	0.0%	100%	1.4%
			Solar	0.0%	0.0%	13.2%
			Wind	0.0%	0.0%	11.1%
			<b>Coal</b>	<b>0.0%</b>	<b>0.0%</b>	<b>2.7%</b>
			<b>Large Hydroelectric</b>	<b>100.0%</b>	<b>0.0%</b>	<b>12.2%</b>
			<b>Natural Gas</b>	<b>0.0%</b>	<b>0.0%</b>	<b>37.1%</b>
			<b>Nuclear</b>	<b>0.0%</b>	<b>0.0%</b>	<b>9.3%</b>
			<b>Other</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.2%</b>
			<b>Unspecified Power<sup>2</sup></b>	<b>0.0%</b>	<b>0.0%</b>	<b>5.4%</b>
			<b>TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>
Percentage of Retail Sales Covered by Retired Unbundled RECs <sup>3</sup> :				<b>0%</b>	<b>0%</b>	
<sup>1</sup> The eligible renewable percentage above does not reflect RPS compliance, which is determined using a different methodology. <sup>2</sup> Unspecified power is electricity that has been purchased through open market transactions and is not traceable to a specific generation source. <sup>3</sup> Renewable energy credits (RECs) are tracking instruments issued for renewable generation. Unbundled renewable energy credits (RECs) represent renewable generation that was not delivered to serve retail sales. Unbundled RECs are not reflected in the power mix or GHG emissions intensities above.						
For specific information about this electricity portfolio, contact:			<b>Hetch Hetchy Power</b> <b>415-551-4720</b>			
For general information about the Power Content Label, visit:			<a href="http://www.energy.ca.gov/pcl/">http://www.energy.ca.gov/pcl/</a>			
For additional questions, please contact the California Energy Commission at:			Toll-free in California: 844-454-2906 Outside California: 916-653-0237			

Delivering renewable energy to San Francisco for over a century.