



Services of the San Francisco Public Utilities Commission

2020-2021 Annual CAC Survey Summary

September 21, 2021



Mission of the CAC

“The Citizens' Advisory Committee (CAC) **provides recommendations** to the San Francisco Public Utilities Commission General Manager and the Board of Supervisors regarding the **agency's long-term strategic, financial and capital improvement plans.**”(Admin Code 5.140-142)

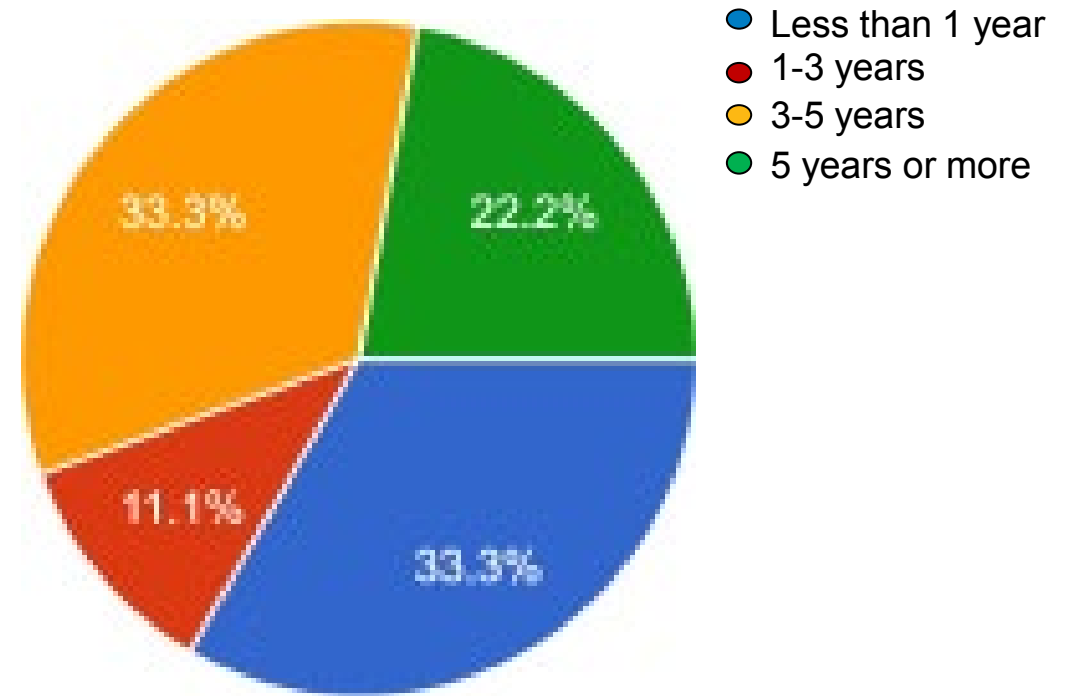


Member Survey: 9 Respondents

- X District 1
- X District 2
- ✓ District 3
- X District 4 - *VACANT*
- ✓ District 5
- ✓ District 6
- X District 7 – *VACANT*
- ✓ District 8
- ✓ District 9
- ✓ District 10
- ✓ District 11
- X EJ Representative
- X Small Business – *VACANT*
- ✓ Regional Water Customer
- X Engineering/Financial Seat – *VACANT*
- ✓ Large Water User
- X Regional/Statewide Environmental Organization

Member Statistics

How long have you been on the CAC?





Members Join for Different Reasons

“to be engaged on **environmental issues**”

“give insight into **power outages** on Treasure Island”

“increase use of **recycled water**”

“to improve **accountability** of the agency to its ratepayers and to **better inform the public** about the operations and plans of the agency”

“to **represent the interests** of the wholesale customers in the CAC discussions/actions”

“**equity** and **accountability**”

“to accomplish a more **just and equitable future** for all San Franciscans”

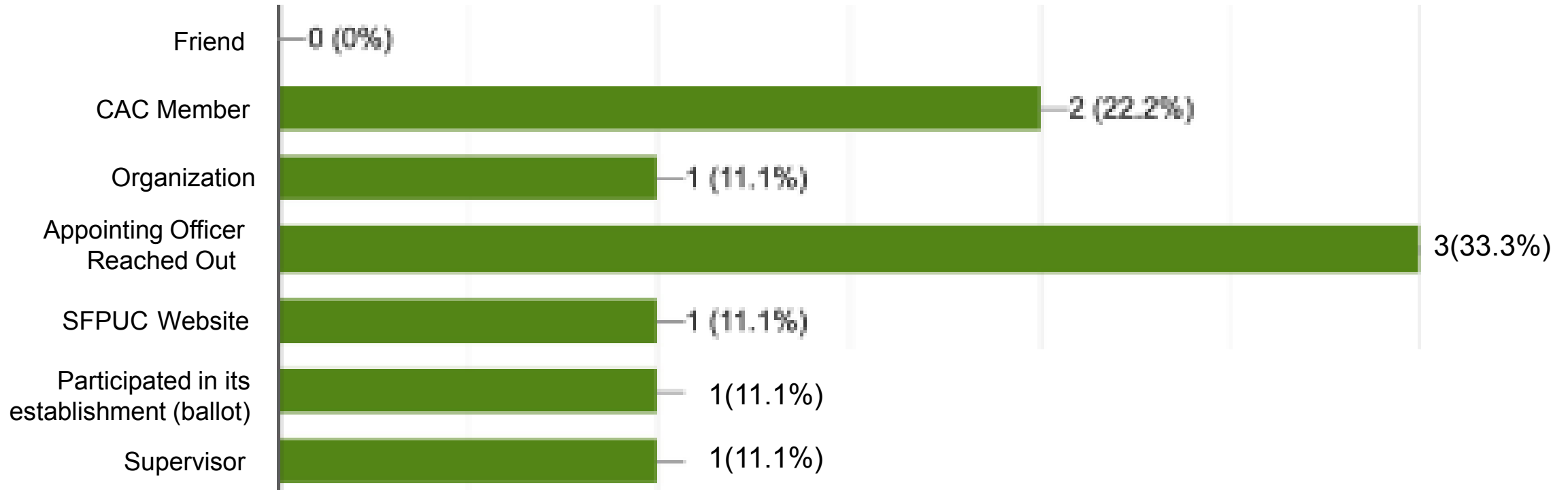
“increase capacity of the city to effectively handle and **take on new tasks and responsibilities**”

“**encourage the SFPUC to be more proactive, integrated and efficient** in terms of asset management, technology adoption and community engagement”

“**learn** more about the systems and processes of the PUC”



Members hear about CAC openings through various avenues





Broad Range of Skills and Talent

- Research
- Advocacy
- Experience working with water and wastewater treatment plants
- Community engagement and social impact
- Knowledge of Power utility history and structure
- Network of Interested Parties
- Experience on regional water, public policy and technical work
- Long history of advocacy with the SFPUC
- Professional water advocate with expertise in water quality, water justice, and groundwater
- Water conservation and recovery
- Program, facilities, and asset management
- Environmental science
- Energy efficiency



Strong Organizational Representation

Members represent **24** political, advocacy, educational, environmental, cultural, professional, & recreational groups

Political groups

- Alice B Tolkas Dem Club
- Ecosocialist Committee
- Democratic Socialists of America – San Francisco
- California Democratic Party Black Caucus

Education

- Oakland Promise
- Antioch College Alumni

Advisory

- Treasure Island Citizen Advisory Board
- SF African-American Reparations Committee

Environment

- Sierra Club
- Clean Water Action
- San Francisco Tomorrow
- Bay Area Water Supply and Conservation Agency (BAWSCA)
- Energy and Environment
- United States Green Building Council
- Reclaim our Power
- Let's Own PG&E
- Power to Live
- Treasure Island SF Power Outages
- Association of Women in Water

Cultural

- Danza Azteca Xitlalli

Professional

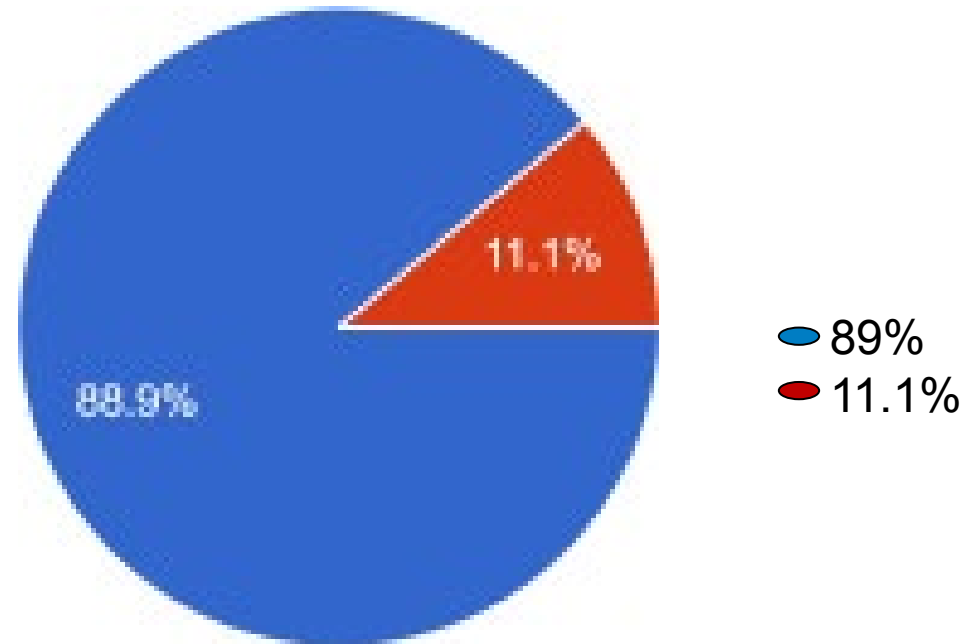
- Society of Women Engineers
- Engineers and Scientists Acting Locally

Recreational

- Northern California Women's Hockey League
- SF Bay Area Curling Association

The CAC Reaches Greater Community

Have you taken what you've learned from the CAC **back to your work, community, or networks?**





CAC Members' Interactions Community

Who/where have you spoken?

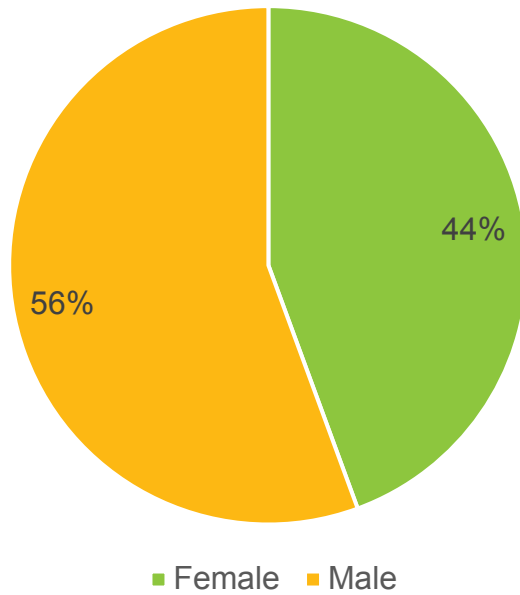
- Democratic Socialists of America Committee
- District Supervisor Staff
- Colleagues in the District
- Environmental advocates in SF
- Plans to start a City-wide webinar and share CAC business

What have you spoken about?

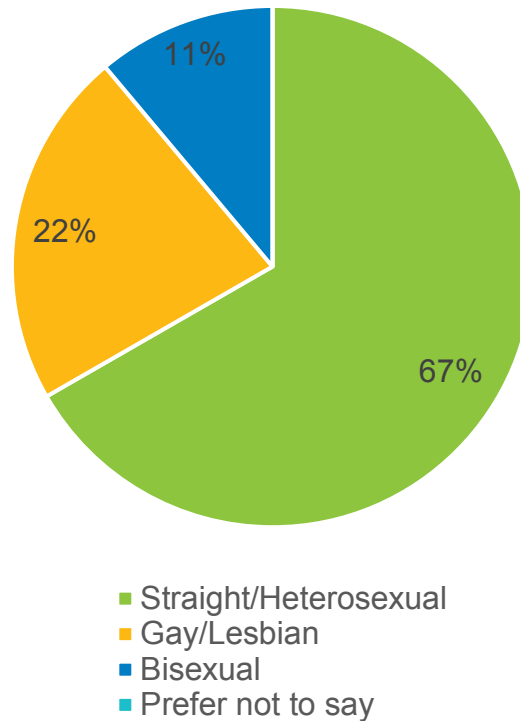
- Grants and incentives
- Upcoming rate studies
- Key projects across agencies
- Alternative water
- Water rates
- Water issues in general
- Decisions and presentations discussed at the CAC meetings

Demographics – 9 Respondents

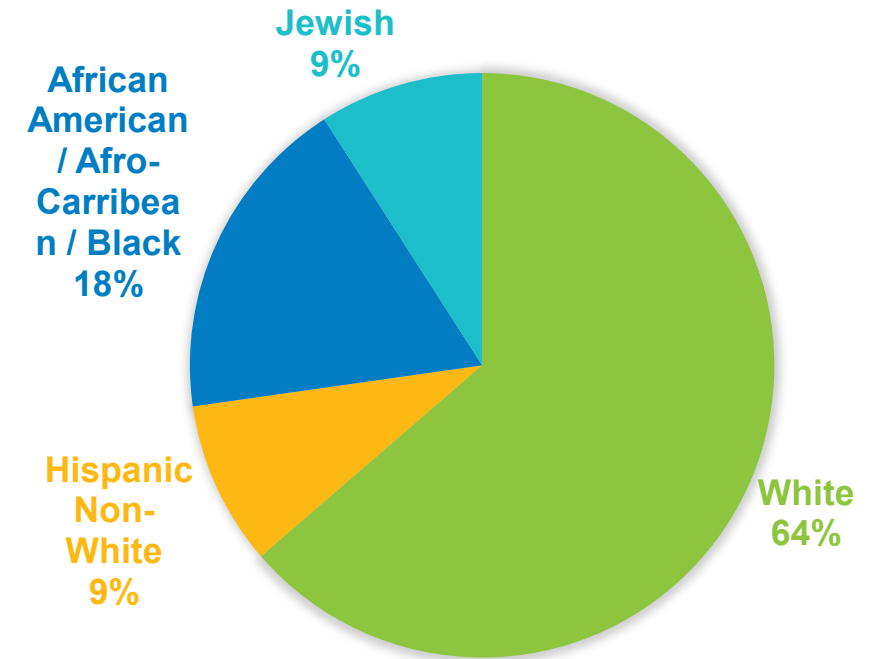
Gender Identity



Sexual Orientation

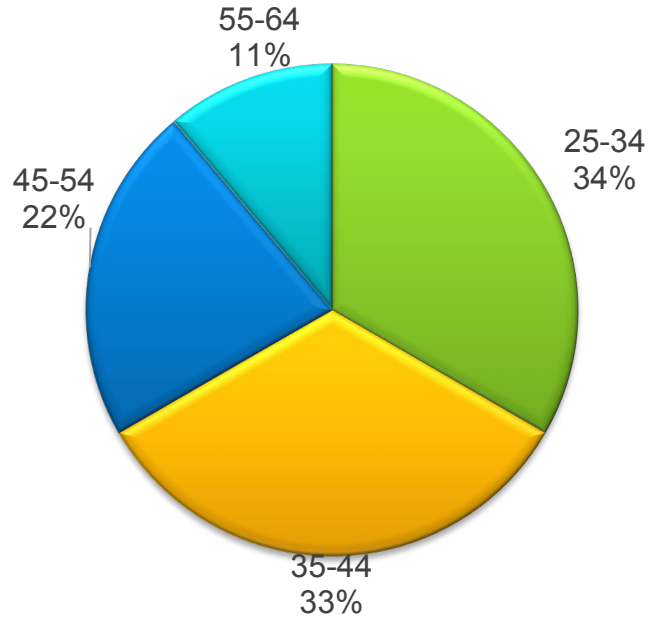


Race/Ethnicity

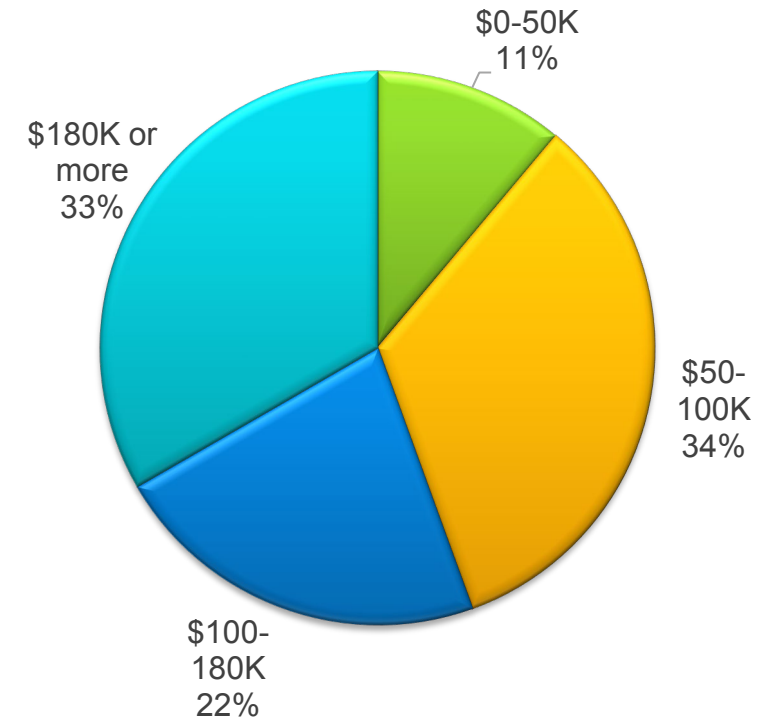


Demographics cont.

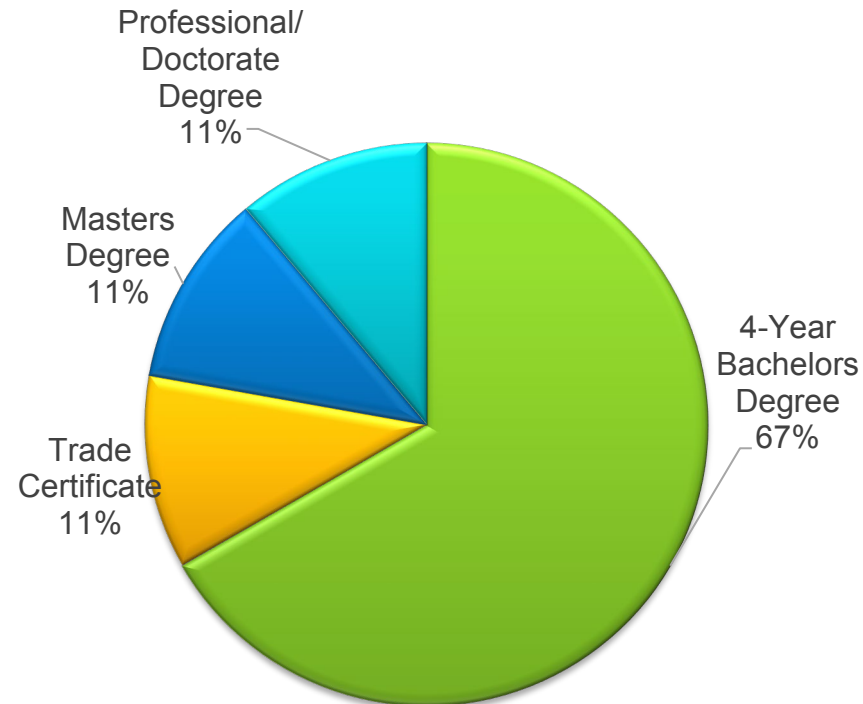
Age Range



Household Income

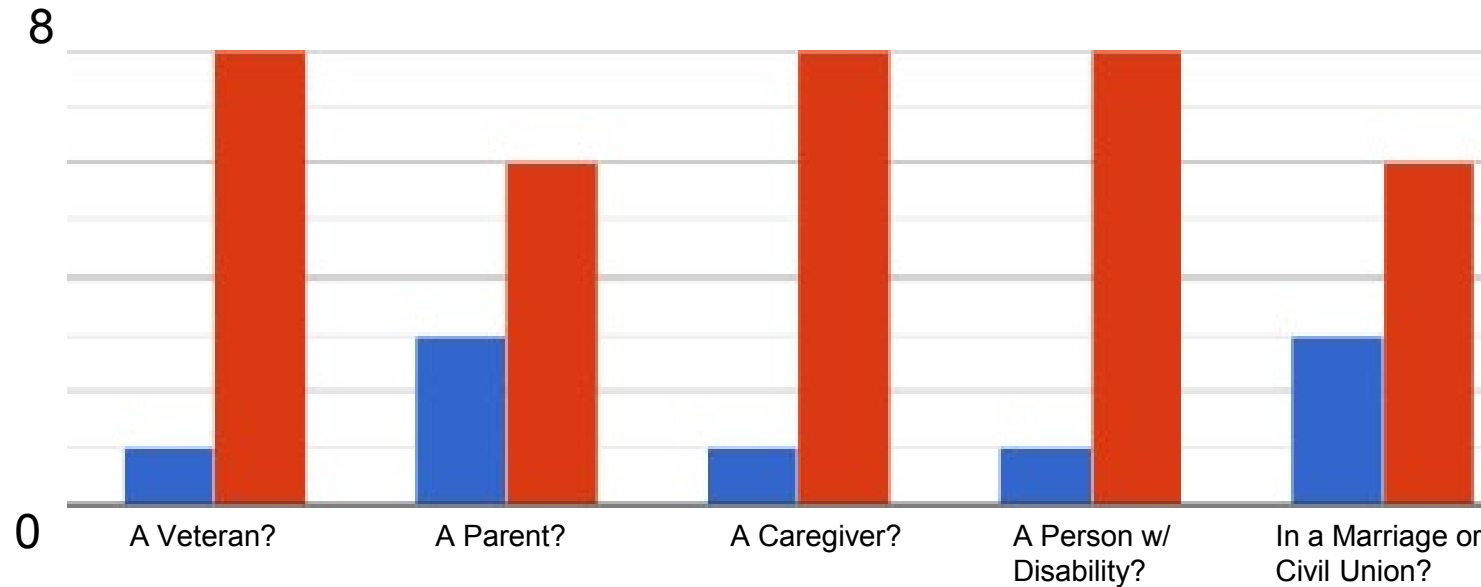


Education

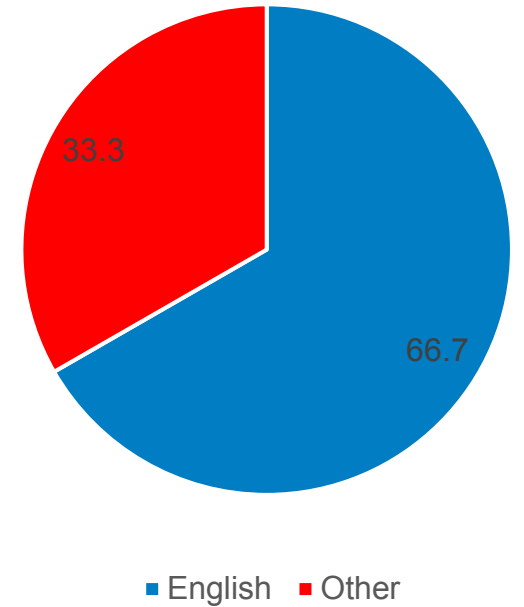


Demographics – 9 Respondents cont.

● No ● Yes Do You Consider Yourself:

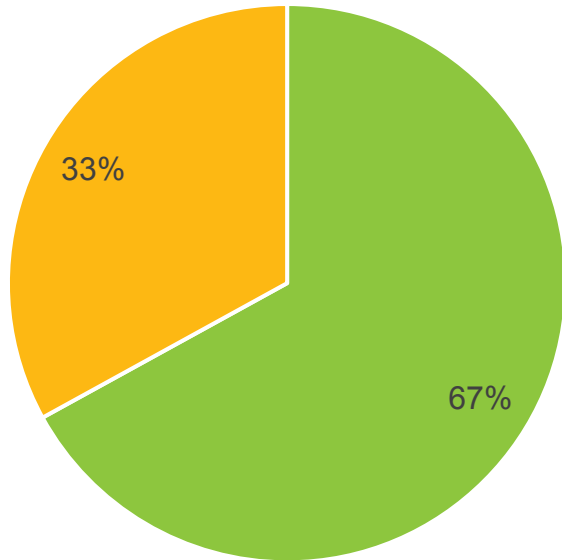


Primary Language Spoken at Home

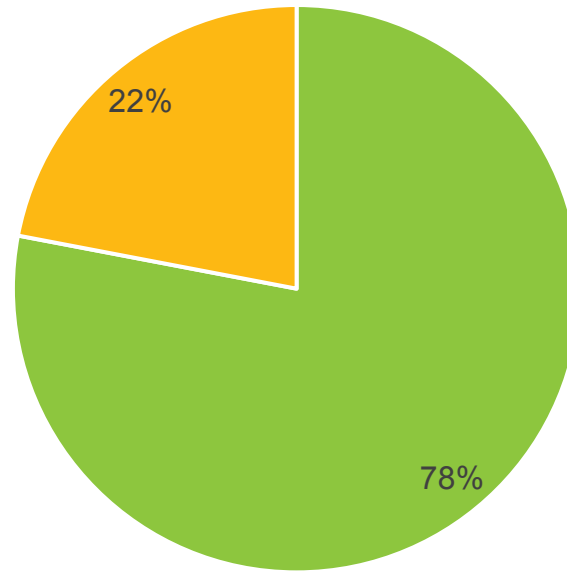


CAC Members Feel Supported By...

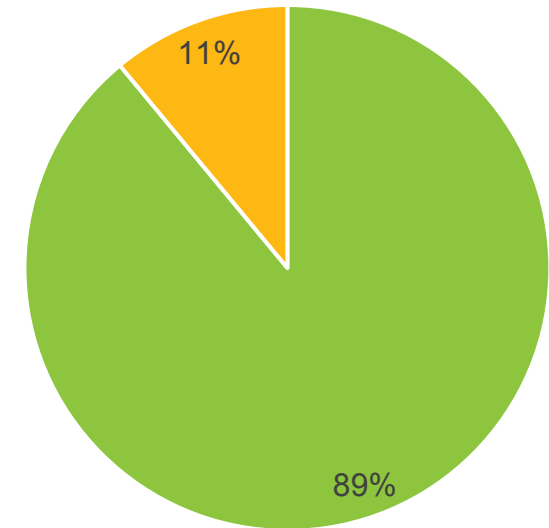
...Other CAC Members



...CAC Leadership



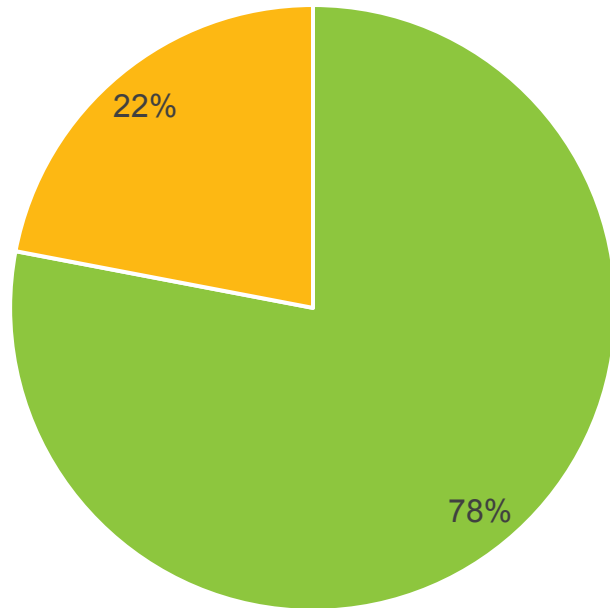
...CAC Staff



■ Completely Agree/Agree ■ Neutral ■ Disagree

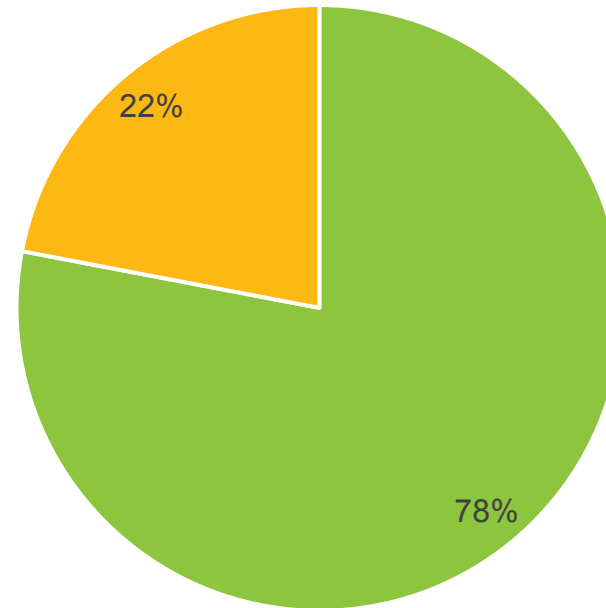
CAC Members Feel Supported, Recognized & Respected

...By their Appointing Officer



■ Completely Agree/Agree ■ Neutral ■ Disagree

...By SFPUC Leadership

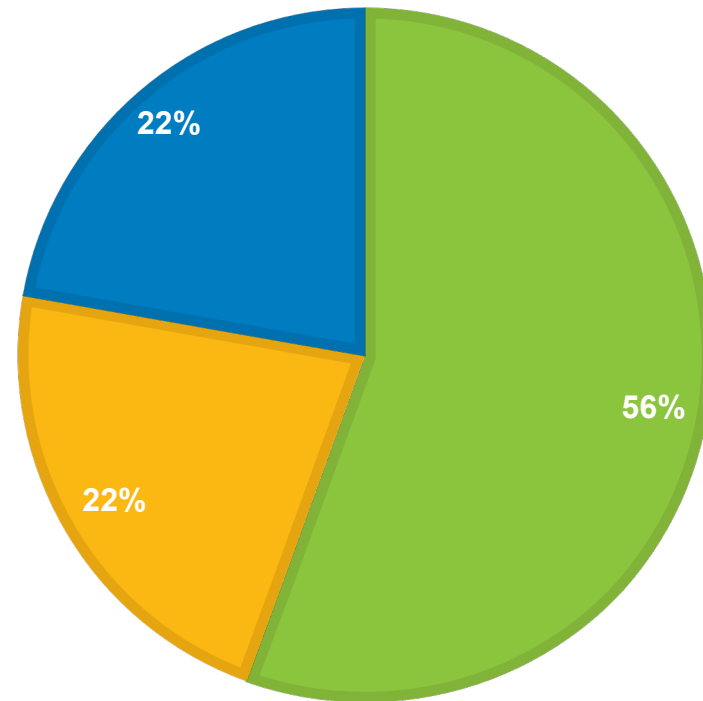


■ Completely Agree/Agree ■ Neutral ■ Disagree

CAC Member Preparedness & Empowerment

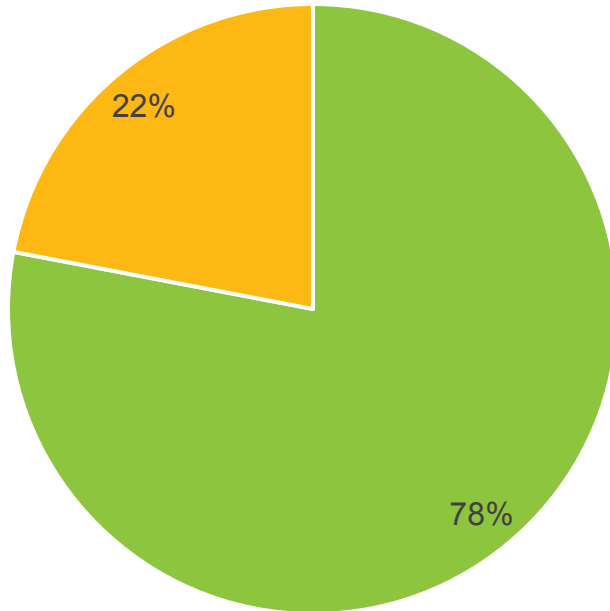
Respond to this Statement: I feel prepared & empowered to speak up on issues & hold people accountable at CAC meetings

■ Completely Agree ■ Agree ■ Neutral

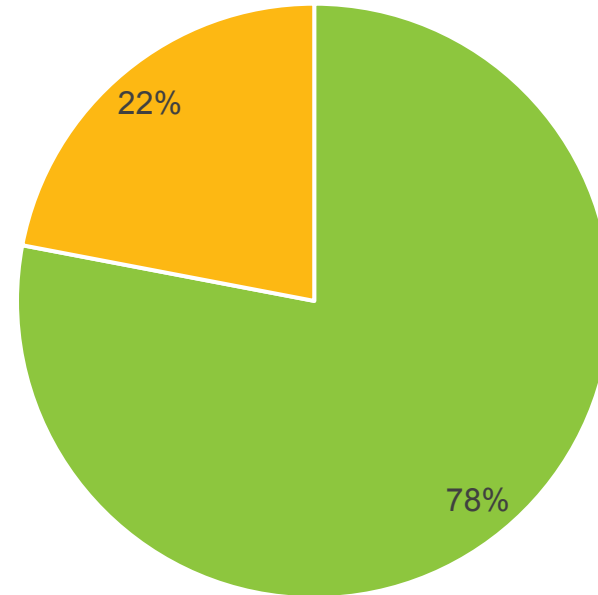


Alignment of CAC & SFPUC

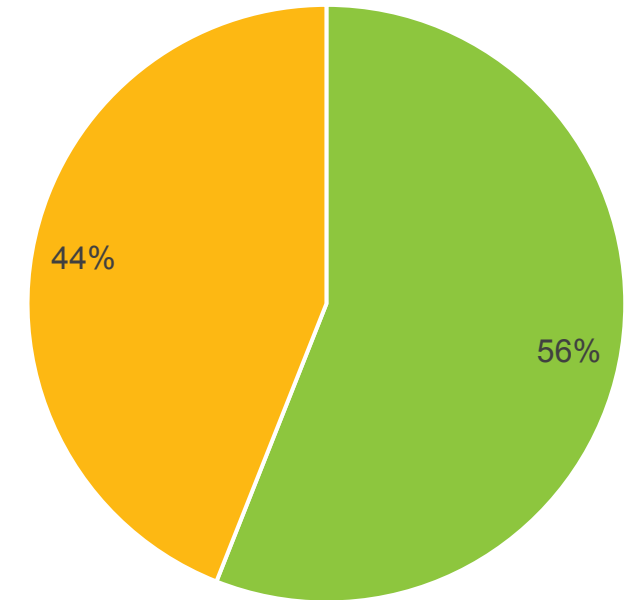
Members Feel Informed



CAC & SFPUC Collaborate



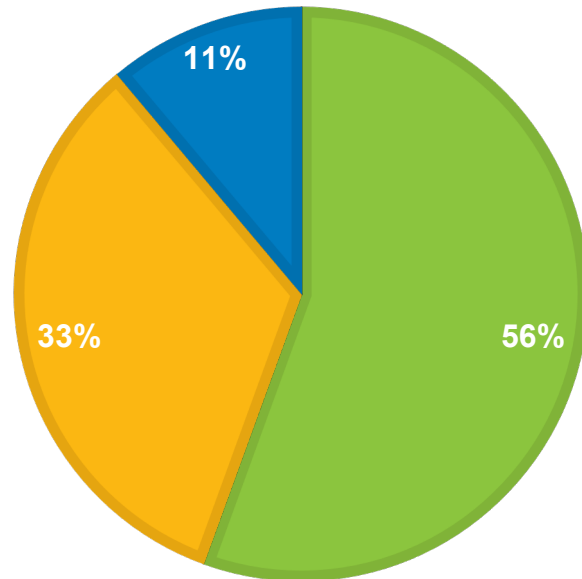
CAC Vision Aligns with SFPUC



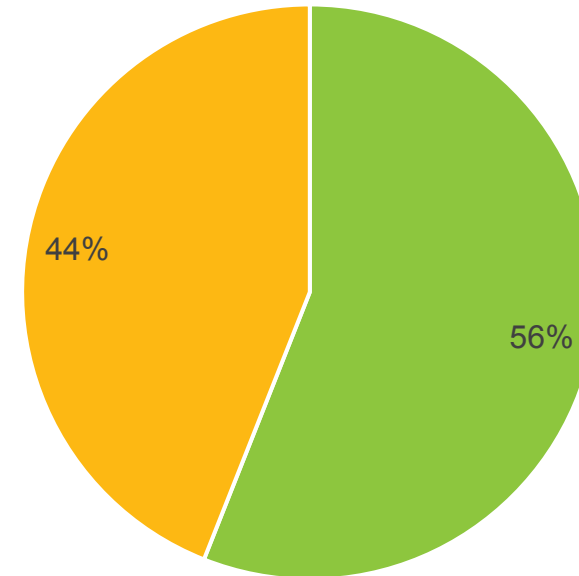
■ Completely Agree/Agree ■ Neutral ■ Disagree

Members Perception of SFPUC

Members feel SFPUC is Transparent



Members feel Ownership over SFPUC Activities



■ Agree / Completely Agree ■ Neutral ■ Disagree



FY 2020-2021 Favorite Topics

Full CAC Topics

- SFPUC Racial Equity Overview
- SFPUC Budget Revisions, Themes, and Priorities
- Update on the CAC Resolution in Support of a Skilled and Diverse Utility Workforce

Wastewater Topics

- Stormwater Runoff Charge: Status Update to Wastewater CAC
- Update on Ocean Beach Climate Change Adaptation Project
- Green Infrastructure Update

Water Topics

- Water Enterprise's Environmental Stewardship Policy Update
- Draft Resolution in Support of the Southern Skyline Boulevard Ridge Trail Extension Project
- Other eight topics got 1 vote each

Power Topics

- Power Enterprise Rates Study Update
- Other seven topics got 1 vote each

Reasons Behind Chosen Favorite Topics

Full CAC

- Power outages on Treasure Island
- Timely, high impact, cross-functional
- UWMP
- Racial equity, affordability, PG&E/utility justice
- Equity

Subcommittees

- Power outages on Treasure Island
- New topics
- Areas where CAC's input has had a positive impact on the agency and its ratepayers
- PCIA and Time of Use were good education
- Equity



FY 2020-2021 Topics Aligned with Member's Personal Priorities

Full CAC Topics

- Racial Equity (7 votes)
- Affordability (5 votes)
- Infrastructure Investments (4 votes)

Wastewater Topics

- Environmental Justice Recommendations (4 votes)
- Air Quality Monitoring (2 votes)
- Succession Planning/Inter-Enterprise Coordination (1 vote each)

Water Topics

- Alternative Water Supplies (5 votes)
- Racial Justice Resolution (4 votes)
- Water Quality (3 votes)

Power Topics

- Strategic Investments in Infrastructure (3 votes)
- Treasure Island (2 votes)
- Equity for CPSF/Customer Programs/Policy & Regulatory Landscape (1 ea.)



Suggested Priorities FY 2021-2022

- CA Delta Plan
- Power Municipalization
- Treasure Island Power Outages
- Green Infrastructure and how to increase its implementation in the Sewer tool of strategies
- SFPUC Commissioners Visits
- Improving integration and decision making of tribal representatives in SFPUC land management
- Affordability
- Racial Equity
- Alternative Water Supplies
- Species impacted by SFPUC Water Supply Activities
- Clean Energy
- Equity and Accountability
- Asset Management and Alternative Supply Development



Topics, Actions, Resolutions, and/or Trainings to be Facilitated by the Members

- Treasure island Power Outages
- Training on How to Write a Resolution
- Briefings on Specific Issues – i.e., Human Right to Water, affordability, and other water topics
- Leading the Power Line Purchase Meetings



Trainings and Tours for FY 2021-2022

- Crystal Springs Watershed Hike (8 votes)
- Wastewater Treatment Plants (5 votes)
- Hetch Hetchy (5 votes)
- 525 Golden Gate (3 votes)
- Public Meeting Laws (3 votes)
- Robert's Rules of Order (3 votes)
- Social Media Training (3 votes)
- How to Write Resolutions (2 votes)
- Treasure Island Kayak Tour of Sewer Outfalls (1 vote)



FY 2020-2021 Improvements & Challenges

Improvements

- Focus on the Power Outages on Treasure Island
- Virtual Meetings
- Engagement
- Great Leadership
- More resolutions
- Water Subcommittee members are informing themselves on issues and speaking up
- Agreement between Members on key issues to advance SFPUC's commitment to climate adaptation and species protection

Challenges

- Increase SFPUC Commissioners visits to CAC meetings
- Increase Public Participation
- Empty Seats
- Lost Diversity



FY 2020-2021 Accomplishments

- Improved SFPUC's New Asset Management Policy
- Alternative Water Supply Resolution was adopted by the CAC on 8/17
- Made Public Comment to SFPUC Commission
- Facilitated Fifield Cahill Trail Resolution
- Improved SFPUC's LUSL Presentation to CAC
- Conducted Research Supporting Resilient Water Supply Resolution
- Developed an Alternative Water Supply Resolution in Partnership with BAWSCA
- Worked with Staff to identify new water quality triggers for GW program
- Witnessed committee members take leadership and move forward on key issues like asset management and groundwater
- Joining the SFPUC CAC and voting on relevant issues
- Lead through a pandemic
- Helped members actualize their goals during a pandemic
- Leadership Roles
- Discussed Green Infrastructure with SFPUC Commissioner

THANK YOU!