CAC Evaluation Results

September 18, 2018

Tracy Zhu, CAC Manager
Mission of the CAC

“The Citizens' Advisory Committee (CAC) provides recommendations to the San Francisco Public Utilities Commission, General Manager and the Board of Supervisors regarding the agency's long-term strategic, financial and capital improvement plans.” (Admin Code 5.140-142)
Member Survey: 13 Respondents

✓ District 1
✓ District 2
✓ District 3
✓ District 4
X District 5 – out of country
✓ District 6
X District 7 – absent
✓ District 8
✓ District 9
✓ District 10
✓ District 11
✓ EJ Representative
X Small Business Seat
✓ Regional Water Customer
✓ Engineering/Financial Seat
✓ Large Water User
✓ Regional/Statewide Environmental Organization
2017-18 Outcomes

Outcome 1: Mission Fulfillment

Outcome 2: Diverse Representation

Outcome 3: Support & Empowerment
Members join for different reasons

“Bring my communities’ voice to drive the direction of the SFPUC”
“To get more involved in local efforts”

“Make the SFPUC an environmentally just and sustainable organization”

“represent my neighborhood”
“working with marginalized communities.”

“To be an active community member”
CAC Accomplishments – Water

• The Full CAC adopted a letter in support of San Francisco Groundwater Supply Project that was sent to Board of Supervisors’ in advance of the BOS hearing on the Groundwater Supply Project.

• 2 members provided public comment in support of Groundwater Supply Project at the BOS Committee.

• At least 3 Members spoke directly to their appointing Supervisors in support of the Groundwater Supply Project (Supervisors Yee, Kim and Fewer).

• 1 member provided public comment in support of the agency’s Environmental Stewardship Policy at a SFPUC Commission.

• 1 member provided public comment in support of the development on Balboa Reservoir at a BOS Committee.
CAC Accomplishments – Power

• 8 CAC members submitted letters to BOS Committee in support of the CleanPowerSF Procurement Ordinance.

• At least 2 CAC members got the word out regarding CleanPowerSF Enrollment in their Supervisor’s newsletter (District 4 and 6).

• 2 CAC members provided public comment at a BOS Committee regarding CleanPowerSF and Power Interconnection issues.

• Former and current CAC members worked with SF Women’s Political Committee and Richmond Democratic Club to endorse Proposition A: Revenue Bonds for Power Facilities Excluding Fossil Fuels and Nuclear Energy Charter Amendment.
CAC Accomplishments – Wastewater

- Wastewater CAC members developed and passed a resolution in support of Sewer System Improvement Program (SSIP) CityWorks Internship Program.
- CAC strengthened its relationship with Southeast Community Facility Commission and Southeast community members by hosting a joint meeting.
- CAC members have spoken to District 10 candidates about equity issues related to the Wastewater System and Workforce Development.
CAC Accomplishments – General

- The Chair and members of the Rate Fairness Board were invited to a CAC meeting to hear the CAC members’ feedback on the Wastewater and Water Rates Proposal.
- 2 CAC members presented on or facilitated topics of their expertise at CAC meetings: Wholesale Customers of the Bay Area Water Supply and Conservation Agency (BAWSCA) and California Policy Challenges and Opportunities in Water Affordability.
- CAC members facilitated presentations to community groups and organizations that they have relationships with regarding Water and Wastewater Rates, CleanPowerSF, and Groundwater Supply Project: South Beach District 6 Democratic Club, SF Tomorrow, Sierra Club SF, BAWSCA, BAAQMD, and others.
Outcome 1: Mission Fulfillment

Outcome 2

- Advisory bodies are representative of the diverse stakeholders that we serve in terms of race, gender, geography, interest groups, sectors, and subject matter expertise.

Outcome 3: Support & Empowerment
Members hear about CAC openings through limited avenues

- CAC Member: 6
- Appointing Officer: 1
- Friend: 1
- Organization: 1
- SFPUC Website: 1
- Worked on Prop E in 2002: 4
Strong Organizational Representation

Members represent 47 environmental, leadership, direct service, advocacy, civic, educational, & community groups

- Bay Area Air Quality Management District
- Balboa Reservoir CAC
- South Beach D6 Democratic Club
- Save the Palace of Fine Arts
- Save the Hummingbirds of Guy Place Park Rincon Hill
- Mission Bay School Steering
- San Francisco Forrest Alliance
- Conard House
- Mensa Education and Research Foundation
- Society of Women Engineers
- FIRST Robotics
- Northern California Women’s Hockey League
- SF Bay Area Curling
- SF Tomorrow
- Sierra Club
- Coalition of SF Neighborhoods
- Bayview Advocates
- BAWSCA
- Richmond District Rising
- Parks Recreation and Open Space
- Urban Habitat
- Mayor-Elect Breed’s Policy Transition Team
- Richmond District Democratic Club
- SF Latino Democratic Club
- SF Women’s Political Committee
- OneBayview.Com
- SF Pride
- SEFC Commission
- Bayview Homeowners Association
- India Basin Neighborhood Association
- BVHP African and African American Cultural District
- Bayview Parks Coalition
- Neighborhood Emergency Response Team
- NextGen America
- United Irish Cultural Center
- International Association for Public Participation
- Acción Latina
- Milk Club
- Danza Xitlalli
- Gay For Good SF
- Castro Cultural District
- Clean Energy Leadership
- San Francisco State University
- Surfrider Foundation
- Oceanhealth.org
- Good Ol’ Girls
- Women Get It Done
Have you taken what you’ve learned from the CAC back to your work, community, or networks?

- Yes: 85%
- No: 15%
Demographics

Age Range

- 25-34: 21%
- 35-44: 36%
- 45-54: 14%
- 55-64: 7%
- 65-74: 7%

Highest Level of Education

- Bachelors: 43%
- Masters: 43%
- Professional / Doctorate: 7%
- Associates: 7%
Demographics

Primary Household Language
- English: 86%
- Non-English: 14%

A Person with Disability?
- Yes: 86%
- No: 14%

Consider Yourself a Parent?
- Yes: 71%
- No: 29%
2016-17 Outcomes

Outcome 1: Mission Fulfillment

Outcome 2: Diverse Representation

Outcome 3

• The Citizen Advisory Committee is supported and feels empowered to fulfill its mission.
CAC Members Feel Supported By...

- 93% of CAC Members agree
- 100% of CAC Leadership and Staff agree
- 86% of Appointing Officer agree

Agree Neutral
Member Perspective: CAC Member Preparedness & Empowerment

Respond to this Statement: I feel prepared & empowered to speak up on issues & hold people accountable at CAC meetings

“I love that our CAC members are proactive in their service to the agency. I think that it's a model of what community engagement looks like and how a city agency can measure their accountability by our level of participation.”

“I received a lot of support from PUC staff drafting my resolution and provided critical feedback. CAC leadership aligned with my values and provided tremendous support”.

Mission > Representation > Support & Empowerment
Alignment of SFPUC & CAC

Members Feel Informed:
- Agree / Completely Agree: 93%
- Neutral: 7%

CAC Collaborates with SFPUC:
- Agree / Completely Agree: 69%
- Neutral: 31%

CAC & SFPUC Visions Align:
- Agree / Completely Agree: 77%
- Neutral: 23%
Measures of Public Engagement

Members feel SFPUC is transparent about its activities
- Agree: 86%
- Neutral: 7%
- Disagree: 7%

Half of members feel ownership of SFPUC activities outside of CAC
- Agree: 50%
- Neutral: 50%
Favorite Topics of 2018

Full CAC
- Sewer System Improvement Program
- Ratepayer Affordability
- SFPUC Kinder to Career Strategy

Power CAC
- CleanPowerSF Updates
- Net Energy Metering
- Upcountry Power Capital Projects

Wastewater CAC
- SSIP Cityworks Resolution
- Central Bayside Improvement Project Update
- Flood Resilience Strategies for SF

Water CAC
- Regional Groundwater Storage and Recovery
- Repair and Replacement
# 2018 Trainings & Topics of Interest

## Trainings
- Wastewater Treatments Plants
- Peninsula Tour
- Social Media Training
- 525 Golden Gate
- How to write resolutions

## Topics
- CleanPowerSF
- Preservation of Urban Forrest Canopies
- SF Seawall
- Kinder to Career
- Southeast Community Facility
- CAISO Regionalization
- Stormwater Drainage Control
- Water Supply Reliability Threats
- Future CCA regulations
- Environmental Justice
- Inter-agency collaboration
THANK YOU!
Special thanks to Summer 2018 Project Pull Intern Max Ozer for compiling data results
DISCUSSION TIME