

Appeal of Sewer Service Charges Attributable to Stormwater Runoff for Unmetered Properties

Please complete the following form describing the reason(s) for your appeal of the applicability of the sewer service charge for unmetered properties. Appeals may be subject to a site visit by SFPUC staff.

Customer Information	
Customer or Business Name:	
Parcel Number(s) (Block/Lot):	
Parcel Address(es):	

Exceptions
<p>The customer and parcel(s) listed above should not be subject to the charge attributable to stormwater runoff because:</p> <p><input type="checkbox"/> 1. The property owner listed above no longer owns the parcel in question.</p> <p>Sale date: _____</p> <p>New owner's name: _____</p> <p>New owner's phone #: (____) _____</p> <p>New owner's mailing address: _____</p> <p><input type="checkbox"/> 2. This parcel has water or wastewater service.</p> <p>SFPUC account number serving this parcel: _____</p> <p><input type="checkbox"/> 3. This parcel is "connected to" an adjacent parcel that receives water or wastewater service.</p> <p><i>Parcels cannot merely be adjacent; they must actually be owned, operated, or leased by the same person or business and used for substantially the same purpose. Examples include a building that crosses multiple parcels, a parking lot serving only an adjacent business, or a private yard used by an adjacent residence.</i></p> <p>Adjacent parcel number: _____</p> <p>SFPUC account number for service at adjacent parcel: _____</p> <p>Description of how the two parcels are connected to each other:</p> <p><input type="checkbox"/> 4. The parcel does not discharge stormwater runoff into the SFPUC's system.</p> <p><i>This exclusion only applies to properties that are wholly within a separate sewer system (MS4 area) that is neither permitted or owned by the SFPUC.</i></p> <p>Description of where runoff from the parcel flows:</p>

Appeal of Effective Impermeable Area

If you believe that the Effective Impermeable Area calculated for your parcel and used to classify it into a tier is incorrect, you must submit a site map showing the entire parcel and the type of cover and square footage of all surfaces. SFPUC staff will use the following classifications of land cover. If you use a category of cover outside of this list, you must include an explanation of the type of cover used and the reason you have included it.

- **Permeable Cover:** Grass/Lawn, Landscaping, Planters, Permeable Pavement, Bioretention
- **Impermeable Cover:** Pavement, Roof, Gravel

Attachments & Additional Comments

Attach all supporting documentation, such as bills of sale, photographs, existing account information, or maps that may assist SFPUC staff to process your appeal. List attached documentation (add or attach more rows, as needed)

Attachment Name	Description/Comments

Please use the following space to provide any additional comments that would assist in the review of your appeal:

Please submit the completed form and any supporting documentations via email to customerservice@sfgwater.org and in the subject line, please indicate "Stormwater Appeal." You may also mail it to the below address. Please allow for a 90 day review and response time.

SFPUC – Customer Services Bureau
Attn: Stormwater Charge Appeal
525 Golden Gate Avenue, 2nd Floor
San Francisco, CA 94102

If you have any questions or need assistance, please email us at customerservice@sfgwater.org or call us at (415) 551-3000, Monday to Friday, 8am to 5pm.

For SFPUC Use Only	
Approved? _____ Yes _____ No	Date received: _____
If approved with modifications, please explain: _____ _____	
If rejected, please explain: _____ _____	
Staff Initials/Date: _____	