

# Plumbing Fixture Replacement Program (PREP)



San Francisco  
Water Power Sewer  
Services of the San Francisco Public Utilities Commission

## It's time to stop wasting water and money! Replace old toilets and urinals for FREE!

To help residents replace old, water-wasting fixtures, the San Francisco Public Utilities Commission (SFPUC) is offering a final, limited-duration program that provides free toilets and urinals with free installation by licensed plumbers to qualifying sites.

While funds last, our new Plumbing Fixture Replacement Program – called PREP for short – is open to residential properties in our retail service area with active water service accounts that meet the following criteria:

- Have existing toilets that use at least 3.5 gallons per flush (gpf) and/or urinals that use more than 1.0 gpf.
- Accommodate installation of new high-efficiency models without major plumbing alterations or repairs. Properties with abnormal site conditions (e.g. rotted flooring, atypical plumbing configurations, etc.) will not be eligible for the PREP Program until conditions are improved.
- Have water-efficient showerheads and faucets and/or faucet aerators. Any devices that do not meet San Francisco's Water Conservation Ordinance requirements must be replaced before or at the time toilets or urinals are replaced. The SFPUC provides free showerheads and aerators.

Eligible fixtures are generally over 20 years old. Toilets rated 1.6 gpf or less already meet water efficiency standards and are not eligible for replacement under the PREP program. Urinals rated 1.0 gpf or less already meet building code and are not eligible.

For more information about the Plumbing Fixture Replacement Program, visit [sfwater.org/prep](http://sfwater.org/prep) or contact us at **(415) 551-4730**.

Apply now by visiting [sfwater.org/prep](http://sfwater.org/prep) and completing our online PREP Program Application to see if your building qualifies to participate.



**Tank-style toilets** - commonly found in most homes and residential buildings

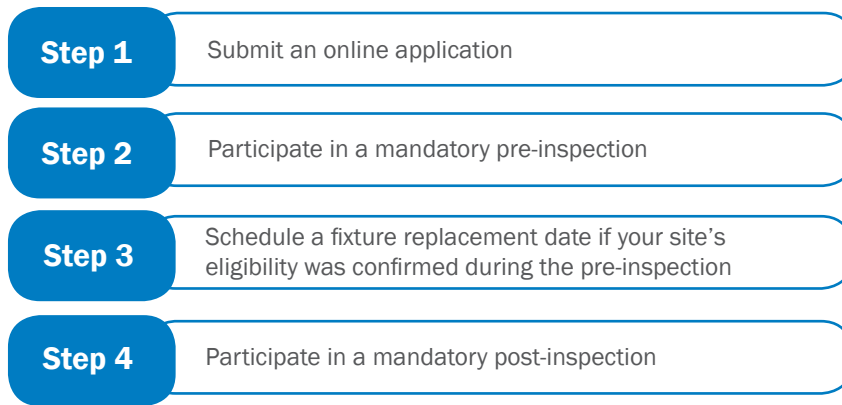


**Flushometer-style toilets** - commonly found in commercial buildings and some older multi-unit apartments








**Urinals** - commonly found in men's restrooms in commercial buildings

## Steps required to participate in the PREP program:









## Water Conservation Requirements for Residential Properties

Residential and multi-family properties are required to meet the following water efficiency requirements:

-  All showerheads must not exceed a maximum flow rate of 2.5 gallons per minute (gpm)
-  All faucets and faucet aerators must not exceed a maximum flow rate of 2.2 gpm
-  All toilets must not exceed a maximum flow rate of 1.6 gallons per flush (gpf)
-  All urinals must not exceed a maximum flow rate of 1.0 gpf
-  All water leaks have been repaired

Properties with fixtures whose flow rates exceed the maximum rates on the list to the left must replace them with fixtures that meet current standards:

-  Showerheads  $\leq 2.0$  gpm
-  Residential kitchen faucet aerators  $\leq 1.8$  gpm
-  Residential lavatory faucet aerators  $\leq 1.2$  gpm
-  Commercial/public lavatory faucets  $\leq 0.5$  gpm
-  Toilets  $\leq 1.28$  gpf
-  Urinals  $\leq 0.125$  gpf

## Other SFPUC Conservation Services

The SFPUC provides free services, plumbing devices and incentives to assist customers with meeting water efficiency requirements:

- FREE Water-Efficient Showerheads and Faucet Aerators
- FREE Standard Toilet Leak Repair Parts
- FREE Water Wise Evaluations – SFPUC conservation technicians help identify plumbing fixtures that do not meet efficiency requirements, provide free high-efficiency showerheads, and prequalify eligible toilets, urinals and clothes washers for rebates or no cost replacement through our free high-efficiency toilet and urinal installation program.

To learn more about the SFPUC's free water conservation services, visit [sfwater.org/conservation](https://sfwater.org/conservation) or call **(415) 551-4730**