Rain Barrel and Cistern Rebate Program Rules and Required Documentation

- Rebates are available for up to two rain barrels or one cistern per SFPUC customer installed at a SFPUC water service address in San Francisco on a first come, first serve basis while funding lasts.
- Application for a rebate must be submitted within 90 days of the purchase date and installed prior to submitting an application.
- The rebate amount per rain barrel will not exceed $100 (limit 2 per property) or the amount you paid in total for the rain barrel(s) if it was less than $100 each.
- The rebate amount for a cistern will not exceed $350 (limit 1 per property) or the amount you paid in total for the cistern if it was less than $350.
- You must meet the following eligibility and documentation requirements:
  - Be the water account holder for a property served by the SFPUC or have account holder approval. If the account holder does not own the property, a Property Owner Approval Form signed by the property owner must be submitted.
  - Provide a receipt(s) that shows the itemized amount you paid to purchase each rain barrel or the cistern (receipts can be uploaded as photos or scans in pdf format).
  - Provide a photo(s) that shows the installed rain barrels or cistern.
  - Submit a completed and signed IRS W-9 form to the San Francisco Controller’s Office via email at supplier.management@sfgov.org or mail to Supplier Management, 1 Dr. Carlton B Goodlett Place, Room 382, San Francisco, CA 94102. Rebate checks will be mailed to the person on the W-9 form.
  - Applicants who fail to submit a W-9 form will be rejected. The Social Security or Tax ID number requested is in compliance with exemptions to the Federal Privacy Act of 1974, 42 UCS 405 (c) (2)(c). The Internal Revenue Service requires rebate program participants receiving $600 or more in rebates to be issued an IRS Form 1099 unless exemptions apply. Social Security numbers provided as part of the application process are held in confidence under terms of the Privacy Act and are not divulged or otherwise conveyed to individuals or organizations outside the Controller’s Office.
  - Agree to install and maintain the rain barrels or cisterns per guidance provided in the SFPUC’s fact sheets: https://sfpuc.org/learning/how-you-can-help/rainwater-harvesting and the manufacturer’s installation instructions.
  - Installed rain barrel(s) or cisterns must comply with California Plumbing Code Chapter 17.
  - The rain barrel(s), cistern, and a diverter kit shall be connected to a downspout or other effective means of capturing concentrated flow from roofs or other impervious surfaces.
  - Rain barrel capacity must be a minimum of 50-gallons.
  - Cistern storage capacity must be between 205 – 5,000 gallons.
  - For disconnected downspout installations, the rain barrel(s) or cistern must be equipped with an overflow hose that shall direct excess rainwater away from adjacent buildings and/or properties and flow to a sewer service drain or landscape area with appropriate drainage requirements.
  - The rain barrel(s) or cistern shall not be connected to the potable water system.
  - The rain barrel(s) or cistern cannot be a portable or collapsible device (e.g., garbage bin or soft-sided container).
  - Collected rainwater shall be utilized by a hose or bucket/watering can.
  - The rain barrel(s) or cistern shall be placed on a solid and level foundation such as concrete pad, pavers, or bricks. Cisterns over 5,000 gallons must be installed over a concrete pad or compacted gravel foundation
  - The rain barrel(s) or cistern shall not block or restrict access to walkways or pathways
  - The rain barrel(s) must have mosquito-proof screen with mesh less than 1 millimeter in size covering the top of the rain barrel or a tight-fitting impervious lid
  - Install a debris excluder or first-flush diverter on downspout for cisterns
  - Affix the required warning label that indicates the water is non-potable and is not for drinking. The SFPUC provides labels free per request, or you can make or obtain your own.
- The SFPUC reserves the right to alter this program at any time. Funding is available on a first come, first serve basis until funds have been depleted or the program terminates.
## Program Checklist

- I included a photo of my rain barrels or cistern
- I included a photo of my downspout and the area where the rain barrel(s) or cistern is located
- I included receipts that serve as proof of my purchase of the rain barrel(s) or cistern
- I included a Property Owner Approval form if I am not the property owner
- I will email a completed and signed W-9 form to the Controller’s Office at supplier.management@sfgov.org or mail a hard copy to Supplier Management, 1 Dr. Carlton B Goodlett Place, Room 488, San Francisco 94102
- I certify I have reviewed the SFPUC’s fact sheets at this link: sfwater.org/rainwater and the manufacturers guidance.
- I certify I have read, understand, and agree to the terms and conditions of the Rain Barrel and Cistern Rebate Program.

The SFPUC reserves the right to alter this program at any time. The SFPUC may deny any application that does not meet all eligibility and documentation requirements. Funding for this program is limited to available funds. Rebates are processed on a first come, first serve basis, and will only be processed until funds are depleted. Please allow up to 12 weeks for your completed application to be processed. Incomplete application will not be processed.

DISCLAIMER - PLEASE READ: THE INCENTIVES OFFERED UNDER THIS PROGRAM ARE INTENDED TO DEFRAY COSTS FOR IMPROVEMENTS AND HELP CUSTOMERS EFFICIENTLY USE RESOURCES. THE SFPUC DOES NOT GUARANTEE THE PERFORMANCE OR SUITABILITY OF ANY RAINBARREL OR CISTERN DEVICE OR THAT THE INSTALLATION WILL BE FREE OF DEFECTS. THE SFPUC ALSO DOES NOT WARRANT THE QUALITY OF THE WORKMANSHIP OR SUITABILITY OF THE PREMISES FOR THE INSTALLATION, WHICH OCCURS IN A SEPARATE TRANSACTION. SFPUC’S SOLE OBLIGATION TO THE CUSTOMER UPON APPROVAL OF THE REBATE APPLICATION UNDER THIS PROGRAM IS THE AMOUNT OF THE REBATE OFFERED. THE APPLICANT FURTHER AGREES TO RELEASE THE SFPUC FROM ANY LOSS, DAMAGE, EXPENSE, AND LIABILITY RESULTING FROM THE LOSS, DESTRUCTION OR DAMAGE OF PROPERTY ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE INSTALLATION OF YOUR RAIN BARREL(S) OR CISTERN.

### For questions:

Telephone: (415) 551-4730  
Email: waterconservation@sfwater.org  
Website: [https://sfpuc.org/learning/how-you-can-help](https://sfpuc.org/learning/how-you-can-help)