

MULTIFAMILY PROGRAM OFFERINGS



The San Francisco Public Utilities Commission (SFPUC) helps multifamily tenants and property owners save water and lower their utility bills through comprehensive programs and services. For more information about SFPUC's water conservation programs, please visit www.sfwater.org/conservation, email waterconservation@sfwater.org, or call (415) 551-4730.

FIXTURES AND EQUIPMENT



Free Devices

Multifamily residential properties with over 10 dwelling units are eligible for free water-saving devices as part of the free Water-Wise Evaluation. Properties with less than 10 dwelling units may receive them during the evaluation or pick them up from SFPUC's Customer Service Center. Customers may schedule a visit by calling 415-551-4730. The following items are free while supplies last: kitchen and bathroom faucet aerators, water-efficient showerheads, toilet flappers, toilet fill valve, flow measurement bags, toilet tank dye tablets, pre-rinse spray valves, and garden spray nozzles. Note that toilet fill valves and pre-rinse spray valves are not available over the counter and only available through a Water-Wise Evaluation.

Visit www.sfwater.org/conservation for more information.



Plumbing Fixture Replacement Program (PREP)

PREP targets the entire building by replacing old toilets and urinals with water-efficient models for residential account holders. Properties must have existing toilets that use at least 3.5 gallons per flush and/or urinals that use more than 1.0 gallons per flush. Residential properties purchased after July 1, 2009 are not eligible.

Visit www.sfwater.org/prep for more information.



High-Efficiency Clothes Washer Rebate

Multifamily properties can participate in the coin-operated (commercial) washer or residential clothes washer rebate programs depending on the type of new washer installed. The commercial program offers up to \$500 per machine when commercial grade common area clothes washers are replaced with a high-efficiency model with a water factor of 4.5 or below. The residential program offers up to \$100 for a 2018-2019 Energy Star Most Efficient high-efficiency washer.

Visit www.sfwater.org/conservation for more information.



Rainwater Harvesting Program

Customers can receive rebates on pre-approved equipment: \$100 discount on a 50-gallon rain barrel or \$350 discount on a cistern that is up to 700 gallons.

Visit [the website](#) for more information.

TECHNICAL ASSISTANCE



Water-Wise Evaluation

Multifamily property owners and managers can receive a free evaluation to identify costly leaks and inefficient equipment. SFPUC's water efficiency technicians provide the following services during an evaluation:

- Review a property's water use and discuss reduction goals.
- Check indoor plumbing fixtures and water-using appliances for leaks and water efficiency.
- Provide, and in some cases install, free devices and materials.
- Inspect irrigated landscaping and provide tips for efficient outdoor water use.
- Provide information on water-saving rebates and incentives.
- Provide a customized report of the findings.

[Visit the website](#) for more information.



Monitor Water Use

The SFPUC advises water service account holders to register for MyAccount, an online platform for viewing water use and billing history. Regularly checking daily and hourly water use can help property managers understand what is typical or unusual for their building and what may reflect potential leaks or other problems. The SFPUC also automatically issues courtesy alerts to multifamily properties with two to five dwelling units after three days of constant water use over 7.5 gallons an hour and also provides potential one-time bill adjustments for properties that demonstrate prompt leak repair.

Visit the website for more information:

MyAccount: <https://myaccount.sfwater.org/>

Resources and guides for fixing leaks: www.sfwater.org/homeleaks

High bill credit program: www.sfwater.org/index.aspx?page=53



Landscapes

The SFPUC provides irrigation and landscape evaluations, technical assistance and free plan review to assure new landscape and irrigation plans comply with the San Francisco Water Efficient Irrigation Ordinance.

Visit www.sfwater.org/landscape for more information.



The California Housing Partnership summarized SFPUC's water conservation impact and program offerings to highlight successful program models and promote participation among multifamily affordable housing customers. The California Housing Partnership's water conservation work is generously made possible through support from The San Francisco Foundation. For more information about California Housing Partnership's Sustainable Housing initiative, please contact Stephanie Wang at swang@chpc.net.